

WATER/WASTEWATER CHARGES

The following rates were approved in a public hearing and are effective as of October 1, 2017:

Calculations are based on:

1 ERC = Equivalent Residential Connection

Base Fees:

Water Base Facility Charge	\$ 13.25
Wastewater Base Facility Charge	\$ 23.92

Water charge per 1000 gallons:

on first 7,500 gallons	\$ 1.40
over 7,500 to 15,000 gallons.....	\$ 2.45
over 15,000 to 20,000 gallons	\$ 3.85
over 20,000 to 25,000 gallons	\$ 5.24
over 25,000 to 30,000 gallons	\$ 6.32
over 30,000 gallons	\$ 7.32

Wastewater Charge per 1000 gallons

(up to max. of 5,000 gallons)	\$ 5.60
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In Addition there will be a Customer Account Charge per metered connection for the following:

Water	\$ 2.63
Wastewater	\$ 1.36

Other Fees could consist of but not limited to

Account Transfer	\$ 20.00
Normal Disconnection of Service	\$ 50.00
Normal Reconnection of Service	\$ 50.00
Violation Disconnection of Service	\$ 75.00
Violation Reconnection of Service.....	\$ 65.00
After Hours Normal Reconn. Service ...	\$120.00
After Hours. Violation Reconn. Service	\$135.00
Premises Visit (In Lieu of Disconnect)..	\$ 45.00
Late Charge	\$ 16.00

REPORTING WATER LINE BREAKS AFTER HOURS OR EMERGENCY CALLS

Water breaks after service department hours are to be reported to our service department at 352-236-6869. We appreciate your assistance on reporting water breaks. Prompt repair saves water.

Example:

Customer uses **20,000 gallons** of water in a month, the bill would calculate as follows:

Water Base.....	\$ 13.25
Customer Account Charges for Water.....	\$ 2.63
Wastewater (WW) Base.....	\$ 23.92
Customer Account Charges for WW.....	\$ 1.36
Water Charges	
First 7,500 gallons @ \$1.40.....	\$ 10.50
Next 7,500 gallons @ \$2.45.....	\$ 18.38
Next 5,000 gallons @ \$3.85	\$ 19.25
Wastewater Charges	
5,000 gallons @ \$5.60.....	<u>\$ 28.00</u>
Total Bill for Monthly Water Usage	\$117.29

QUESTIONS ABOUT YOUR UTILITY BILL

Questions regarding your utility bill need to be addressed at the Customer Service department, located in Friendship Commons, Suite 200, Monday thru Friday from 8:00 am to 4:00 pm. *These office services payment questions, duplicate bill copies, billing address changes, and sign up for auto debit payments.*

In addition, our Customer Service Department will be able to assist you with any questions concerning irrigation/water breaks and issues pertaining to your yard, grass, shrubs, or broken sprinklers. Don't forget to ask Customer Service about their Leak Detection Program.

You may also contact Customer Service at:

Email: service@blccdd.com
 Phone: (352) 236-6869
 Fax: (352) 854-8688

Utility bills are for services in arrears, for water/wastewater consumed in the previous month.

Auto-Debit Payments

Tired of writing checks every month for your water bill? Please know that we are now able to set your account up to have the payment automatically withdrawn from your checking or savings account. Stop by Customer Service to Enroll: Monday – Friday 8:00 am – 4:00 pm. To print your enrollment forms go to www.blccdd.com.

WATER LOSS and CONSERVATION

Water Loss in Gallons at 60 p.s.i.

- 1/32" leak - Loss of 6,000 gallons per month
- 1/16" leak - Loss of 25,000 gallons per month
- 1/8" leak - Loss of 100,000 gallons per month

To detect water leaks, it is advisable to periodically check inside and outside faucets for dripping. A slow drip may not seem important, but lack of maintenance may impact your water bills. Please do not leave hose bibs in the on position even if a shut off nozzle is used on an attached hose.

Continuous running toilets consume a large quantity of water if not repaired.

Some ways to conserve water:

- Replace broken, missing or misaligned sprinkler heads.
- Use a bucket to catch shower warm-up water, and use it to hand-water plants.
- Tell houseguests about the need to conserve water.
- Check all toilets and faucets for leaks. Make appropriate repairs.
- Don't let water run while brushing teeth or washing dishes.
- Wash only full loads in the washing machine and dishwasher.
- Monitor your water bill for unusually high usage.
- Use a broom instead of a hose to clean your driveway and sidewalk.
- Upgrade older toilets with water efficient models.
- Put food coloring in your toilet tank. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it can save up to 1,000 gallons a month.

Please visit the following website for more tips on saving water in your home:

www.wateruseitwisely.com/100ways/nw.shtml

WATER RESTRICTIONS

Community Watering Schedule

All communities within On top of the World Communities, Inc. and Stone Creek will follow the watering restrictions as mandated by Marion County.

- Addresses ending in 0 will water on Thursday & Sunday at 1:00 a.m. *
- Addresses ending in 1 will water on Wednesday & Saturday at 10:00 p.m. *
- Addresses ending in 2 will water on Thursday & Sunday at 10:00 p.m. *
- Addresses ending in 3 will water on Wednesday & Saturday at 1:00 a.m. *
- Addresses ending in 4 will water on Thursday & Sunday at 1:00 a.m. *
- Addresses ending in 5 will water on Wednesdays & Saturday at 10:00 p.m. *
- Addresses ending in 6 will water on Thursday & Sunday at 10:00 p.m. *
- Addresses ending in 7 will water on Wednesday & Saturday at 4:00 a.m. *
- Addresses ending in 8 will water on Thursday & Sunday at 4:00 a.m. *
- Addresses ending in 9 will water on Wednesday & Saturday at 1:00 a.m. *

*** Even numbered addresses:**

Daylight Savings Time:

Watering guidelines are Thursday & Sunday.

Eastern Standard Time:

Watering guidelines are Sunday only.

*** Odd numbered addresses:**

Daylight Savings Time:

Watering guidelines are Wednesday & Saturday.

Eastern Standard Time:

Watering guidelines are Saturday only.