

WATER/WASTEWATER CHARGES

The following rates were approved in a public hearing and are effective as of October 1, 2018:

Calculations are based on:

1 ERC = Equivalent Residential Connection

Base Fees:

Water Base Facility Charge	\$ 13.65
Wastewater Base Facility Charge	\$ 24.88

Water charge per 1000 gallons:

on first 7,500 gallons	\$ 1.46
over 7,500 to 15,000 gallons.....	\$ 2.52
over 15,000 to 20,000 gallons	\$ 3.82
over 20,000 to 25,000 gallons	\$ 5.82
over 25,000 to 30,000 gallons	\$ 6.85
over 30,000 gallons	\$ 8.37

Wastewater Charge per 1000 gallons

(up to max. of 5,000 gallons)	\$ 5.82
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In Addition there will be a Customer Account Charge per metered connection for the following:

Water	\$ 2.71
Wastewater	\$ 1.41

Other Fees could consist of but not limited to

Account Transfer	\$ 25.00
Normal Disconnection of Service	\$ 54.00
Normal Reconnection of Service	\$ 54.00
Violation Disconnection of Service	\$ 73.00
Violation Reconnection of Service.....	\$ 73.00
After Hours Normal Reconn. Service ...	\$138.00
After Hours. Violation Reconn. Service	\$156.00
Premises Visit (In Lieu of Disconnect)..	\$ 48.00
Late Charge	\$ 30.00

REPORTING WATER LINE BREAKS AFTER HOURS OR EMERGENCY CALLS

When reporting water leaks, sewer backups, or any other utility related emergencies after customer service hours please report to our after hours on call service at **352-414-5454**.

Example:

Customer uses **20,000 gallons** of water in a month, the bill would calculate as follows:

Water Base.....	\$ 13.65
Customer Account Charges for Water.....	\$ 2.71
Wastewater (WW) Base.....	\$ 24.88
Customer Account Charges for WW.....	\$ 1.41
Water Charges	
First 7,500 gallons @ \$1.46.....	\$ 10.95
Next 7,500 gallons @ \$2.52.....	\$ 18.90
Next 5,000 gallons @ \$3.82	\$ 19.10
Wastewater Charges	
5,000 gallons @ \$5.82.....	<u>\$ 29.10</u>
Total Bill for Monthly Water Usage	\$120.70

QUESTIONS ABOUT YOUR UTILITY BILL

Contact our customer service department for all billing related questions or requests; such as billing or payment questions, request for a copy of your monthly statement, billing address changes, to sign up for our auto draft program, and more.

Address: 8470 SW 79th St. Road, Unit 3
Ocala, FL 34481

Email: bayinfo@blccdd.com
Phone: (352) 414-5454
Fax: (352) 414-5461

Please note: Utility bills are for water/wastewater services consumed in the previous month.

AUTO-DRAFT PAYMENTS

Tired of writing checks every month for your water bill? Please know that we are now able to set your account up to have the payment automatically withdrawn from your checking or savings account. Stop by Customer Service to Enroll: Monday – Friday 8:00 am – 4:00 pm. To print your enrollment forms go to www.blccdd.com.

WATER LOSS and CONSERVATION

Water Loss in Gallons at 60 p.s.i.

- 1/32" leak - Loss of 6,000 gallons per month
- 1/16" leak - Loss of 25,000 gallons per month
- 1/8"leak - Loss of 100,000 gallons per month

To detect water leaks, it is advisable to periodically check inside and outside faucets for dripping. A slow drip may not seem important, but lack of maintenance may impact your water bills. Please do not leave hose bibs in the on position even if a shut off nozzle is used on an attached hose.

Continuous running toilets consume a large quantity of water if not repaired. Stop by our customer service department for free leak detection tablets.

Some ways to conserve water:

- Replace broken, missing or misaligned sprinkler heads.
- Use a bucket to catch shower warm-up water, and use it to hand-water plants.
- Tell houseguests about the need to conserve water.
- Check all toilets and faucets for leaks. Make appropriate repairs.
- Don't let water run while brushing teeth or washing dishes.
- Wash only full loads in the washing machine and dishwasher.
- Monitor your water bill for unusually high usage.
- Use a broom instead of a hose to clean your driveway and sidewalk.
- Upgrade older toilets with water efficient models.
- Put food coloring in your toilet tank. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it can save up to 1,000 gallons a month.

Please visit the following website for more tips on saving water in your home:

<https://wateruseitwisely.com/100-ways-to-conserve/>

WATER RESTRICTIONS

Community Watering Schedule

All communities within On Top of the World Communities, Inc. and Stone Creek will follow the watering restrictions as mandated by Marion County.

- Addresses ending in 0 will water on Thursday & Sunday at 1:00 a.m. *
- Addresses ending in 1 will water on Wednesday & Saturday at 10:00 p.m. *
- Addresses ending in 2 will water on Thursday & Sunday at 10:00 p.m. *
- Addresses ending in 3 will water on Wednesday & Saturday at 1:00 a.m. *
- Addresses ending in 4 will water on Thursday & Sunday at 1:00 a.m. *
- Addresses ending in 5 will water on Wednesdays & Saturday at 10:00 p.m. *
- Addresses ending in 6 will water on Thursday & Sunday at 10:00 p.m. *
- Addresses ending in 7 will water on Wednesday & Saturday at 4:00 a.m. *
- Addresses ending in 8 will water on Thursday & Sunday at 4:00 a.m. *
- Addresses ending in 9 will water on Wednesday & Saturday at 1:00 a.m. *

*** Even numbered addresses:**

Daylight Savings Time (Summer):

Watering guidelines are Thursday & Sunday.

Eastern Standard Time (Winter):

Watering guidelines are Sunday only.

*** Odd numbered addresses:**

Daylight Savings Time (Summer):

Watering guidelines are Wednesday & Saturday.

Eastern Standard Time (Winter):

Watering guidelines are Saturday only.