



8470 SW 79th Street Road, Suite 3, Ocala, FL 34481
Phone: (352) 414-5454 Fax: (352) 414-5461

Position Vacancy Announcement

Effective 05/11/2021

Customer Solutions Specialist

Major Functions: This is a front-line customer service position. Employees in this position will perform customer service to the members of the general public in matters related to water and/or wastewater service, responding to customer utility billing inquiries and complaints, and the handling of utility payments.

Salary: Salary is dependent on experience.

Job Level	Pay Ranges	
	Hourly Salary	Annual Salary
Cust. Solutions Specialist I	\$13.46 – \$18.75	\$28,000.00 - \$39,000.00
Cust. Solutions Specialist II	\$15.87 - \$25.00	\$33,000.00 - \$52,000.00

Closing Date: Open until position is filled

Contact Person: Crystal House, Office Manager
Phone: (352) 414-5454 ext 4100
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Sarah Cooper, Asst. Office Manager
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Please visit our website at www.blccdd.com to apply online.

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